# SOUTHWEST CENTRAL 9-1-1 SYSTEM

7611 West College Drive - Palos Heights, IL 60483 - (708) 448-6180 - Fax (708) 448-9623

9-1-1

November 22, 2000

Illinois Commerce Commission Ms Marci Schroll 9-1-1 Program 527 East Capitol Avenue Springfield, Illinois 62794-9280

Dear Ms Schroll:

Please find enclosed an two copies of the Wireless 9-1-1 Plan for the Southwest Central 9-1-1 System, Cook County, Illinois.

Sincerely,

Director William Shanley, Secretary

Southwest Central 9-1-1 System

SWC94

## SOUTHWEST CENTRAL 9-1-1 SYSTEM EMERGENCY TELEPHONE SYSTEM BOARD WIRELESS 9-1-1 IMPLEMENTATION PLAN

November 22, 2000

# SCHEDULE A:

Southwest Central 9-1-1 System
Emergency Telephone System Board
Director William D. Shanley, Secretary ETSB
7611 W. College Drive
Palos Heights, IL 60463-1008

Telephone: (708) 448-6180 Fax: (708) 448-9823

The Southwest Central 9-1-1 System, 7611 W. College Drive, Palos Heights, Illinois provides 9-1-1 Service for the Village of Chicago Ridge, the Village of Lemont, the City of Palos Heights, the City of Palos Hills, the Village of Palos Park, the Village of Worth, the Lemont Fire Protection District, the Palos Fire Protection District and the Palos Heights Fire Protection District. A contractual agreement between Southwest Central 9-1-1 System and the DuPage County ETSB provides for the Southwest Central 9-1-1 System to provide Enhanced 9-1-1 Service for the Village of Clarendon Hills and the Village of Willowbrook. The jurisdictional boundaries to be covered are the same as the boundaries currently being served for wireline 9-1-1 service by Southwest Central 9-1-1 System, and as specified in the wireline 9-1-1 plans currently on file with the ICC.

The local exchange service provider is Ameritech. The 9-1-1 database provider is SCC. Wireless carriers known to be providing service in our area now are: AT&T Wireless, Nextell, Primco. Southwestern Bell(Cellular One), Sprint BCS, and Vericon. VoiceStream has indicated they will be providing service in our area in the first quarter of 2001.

The name, address and phone number of the project coordinator is:

Southwest Central 9-1-1 System
Emergency Telephone System Board
Director William D. Shanley, Secretary ETSB
7611 W. College Drive
Palos Heights, IL 60463-1008

Southwest Central 9-1-1 System ETSB intends to implement Phase I Wireless 9-1-1 service using the NCAS solution and separate wireless trunks to the PSAP on or before March 1, 2001 or as soon as the carriers are ready to provide it and we have reached a mutually acceptable start date. Southwest Central 9-1-1 System ETSB intends to implement Phase II Wireless 9-1-1 service, thereafter, as soon as technologically possible.

# SCHEDULE B:

Oak Lawn Central Dispatch 9446 S. Raymond Avenue Oak Lawn, Il 60453

Alsip Police Department 4500 W. 123<sup>rd</sup> Street Alsip, Il 60803

Orland Park Police Department 14600 Ravine Avenue Orland Park, Il 60462

Lincolnway Dispatch 701 W. Haven New Lenox, IL 60451

Tri-State Fire Protection District 419 Plainfield Road Darien, Il 60561

Darien Police Department 1710 Plainfield Road Darien, IL 60561

Cook County Sheriff 9511 W. Harrison Des Plaines, IL 60016

### SCHEDULE B: (cont)

Du Page County Sheriff 501 N. County Farm Road Wheaton, IL 60433

Will County Sheriff 2402 E. Laraway Road Joliet, IL 60433

Illinois State Police 9511 W. Harrison Des Plaines, IL 60016

#### SCHEDULE C:

The 9-1-1 call handling agreements for Southwest Central 9-1-1 System are currently on file with the ICC. These call handling agreements cover the handling of any 9-1-1 call without regard to whether or not it is a wireless or wireline 9-1-1 call. Thee call handling agreements were initially filed with the ICC when Southwest Central 9-1-1 System was granted operational authority by the ICC and have been updated and recertified on an annual basis as required in 83 Illinois Administrative Code Part 725.220(c)(6).

#### SCHEDULE D:

The network diagram cannot be submitted at this time because Ameritach cannot provide the same until they have completed their work with the wireless carriers. It is not known at this time when the diagram will be available from Ameritach, however, we will express the ICC's request that the network diagrams be completed and forwarded to the Commission by January 31, 2001.

#### SCHEDULE E:

The 9-1-1 call handling agreements for Southwest Central 9-1-1 System are currently on file with the ICC. These call handling agreements cover the handling of any 9-1-1 call without regard to whether or not it is a wireless or wireline 9-1-1 call. Thee call handling agreements were initially filed with the ICC when Southwest Central 9-1-1 System was granted operational authority by the ICC and have been updated and recertified on an annual basis as required in 83 Illinois Administrative Code Part 725.220(c)(6).

#### SCHEDULE F:

Southwest Central 9-1-1 System's ETSB Test Plan includes the following guidelines:

- 1. Testing will be conducted with all wireless carriers to confirm tht all equipment is functioning and routing properly before going live.
- 2. All testing will be coordinated with the secondary PSAPs that will be receiving transferred calls along with the designated wireless carrier coordinator.
- 3. Testing will be scheduled in advanced at mutually agreed upon times.
  - Testing will be done only during non-peak hours of the PSAPs.
  - 5. On the actual tet date, wireless carrier employees will reconfirm with the PSAPs that they will be placing test calls on that date before they begin testing.